Sherlock Benchmarks

Sherlock Company



Third-Party Administrator Edition

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SHERLOCK BENCHMARKS

Third-Party Administrator Edition - 2025

SHERLOCK COMPANY

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This section provides an analysis of the expense composition for the Medical product line. Both core and non-core services associated with the Medical product are displayed. Data is presented on a Per Member Per Month (PMPM) basis.

All per member values of non-core services use only the associated non-core members as a denominator.

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This section provides an analysis of the expense composition for the Medical product line. Both core and non-core services associated with the Medical product are displayed. Data is presented on a Per Employee Per Month (PEPM) basis.

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Operational Metrics

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Outsource FTEs are estimated by the plans. Combined FTEs are the sum of internal and outsourced FTEs. Combined FTEs are intended to represent the staffing if no activities were outsourced.

Inferred Combined FTEs by product are estimated by dividing the plan's PMPM costs by the total costs per FTE. This is multiplied by 120,000 to convert monthly costs to annual FTEs and to adjust for the staffing ratio being expressed in per 10,000 members.

Compensation is presented on a per FTE basis. Outsourced staffing costs are estimated by the plans.

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